



CITY OF TORONTO: APPLY FOR SUBSIDIZED HOUSING

If you apply for subsidized housing, you will be placed on a centralized waitlist to receive an offer of housing that may be partially or fully funded, depending on your income or if you receive social assistance. Subsidized housing is also known as *Rent-Geared-to-Income (RGI)* or *Housing Services Act Subsidies*. In Toronto, *Access to Housing* oversees the waitlist for subsidized housing. As of 2024, the approximate wait time for Toronto is 10 years.

If you have any questions or need information regarding subsidized housing in the City of Toronto, call the Application Support Centre at 416-338-8888.

AM I ELIGIBLE FOR SUBSIDIZED HOUSING?

- ✓ You must meet the following criteria, also found here:
<https://www.toronto.ca/community-people/employment-social-support/housing-support/rent-geared-to-income-subsidy/rent-geared-to-income-housing-eligibility/>
- ✓ If you meet the eligibility criteria, you can proceed to the screening tool for subsidized housing

HOW DO I APPLY?

1. Visit: <https://www.toronto.ca/community-people/employment-social-support/housing-support/rent-geared-to-income-subsidy/applying-for-rent-geared-to-income-housing/>, and click on **MyAccessstoHousingTO** to create an online account.
 - ⇒ This is an instructional video that will show you how to register for MyAccessstoHousingTO: <https://youtu.be/AulUoYVKuLs?si=CgeuTahbx0grLiLO>
2. If you require assistance with the application online or require the form be mailed to you, contact the **Application Support Centre** at 416-338-8888 or find your closest Housing Help Centre here: <https://www.toronto.ca/community-people/housing-shelter/homeless-help/housing-help/>

3. You may submit the completed application and supporting documents, through the following ways:

- ⇒ Upload to your **MyAccessstoHousingTO** online applicant portal
- ⇒ Visit a Housing Help Centre for support with uploading your documents
- ⇒ Drop off your documents at the main office located at 176 Elm Street, TO
- ⇒ Mail to:

Access to Housing
176 Elm Street
Toronto, ON
M5T 3M4

Note: Sometimes documents submitted by mail may take up to 4 week to be processed, you can contact the Application Support Centre at 416-338-8888, to verify your application was received.

Mississauga Community Legal Services has created this guide solely for informational purposes. It is not intended to be used as legal advice for any individual or specific legal problem. Should you have questions or need advice, please contact our legal clinic at 905-896-2050.