Mississauga Community Legal Services

Contact us at 905-869-2052
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Mississauga, ON L5A 3V8

DAU Appeal Process

Disability Adjudication Unit (DAU)

Application
Your doctor completes your application for Ontario Disability Support Program (ODSP) Income Support. It is sent to the DAU for a decision.

First Denial Letter
The DAU sends you a letter denying your application for ODSP benefits.

Internal Review
You request a review in writing within 30 days of receiving the denial letter.

Second Denial Letter
The DAU sends you a letter to confirm you are still denied benefits. The next step is filing an appeal.

Social Benefits Tribunal Appeal (SBT)

SBT Appeal
This appeal must be requested within 30 days of receiving the 2nd denial letter.

SBT Acknowledgement
The SBT will send you a letter to say that your appeal request was received.

Notice of Hearing
After you file your SBT appeal, you will receive a notice in the mail with your hearing date, time, and how it will be held (Zoom, phone, etc). **Call us** with the details. Tell us right away if you have a problem with the date, time, or way the hearing will be held.

Social Benefits Tribunal (SBT) Hearing

Provide Evidence
We will work to gather & submit medical records on your behalf to strengthen your claim. Medical records must be submitted 30 days prior to the SBT hearing. (Please give us copies of any medical records you have.)

Final ODSP Letter
The DAU sends you a letter regarding their updated decision after reviewing the new evidence.

SBT Hearing
About 7-9 months after you filed your SBT appeal, your hearing will be held. It is usually by telephone or Zoom. You MUST attend your hearing.

Decision
Within 60 days after your hearing, the SBT will send you a final decision in the mail.

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